July 13, 2022

Name of listed company: Bandai Namco Holdings Inc. Name of representative: Masaru Kawaguchi, President and Representative Director (Code Number: 7832 TSE Prime Market) Contact: Yuji Asako, Director

<u>Regarding Unauthorized Access to Bandai Namco Group Companies</u> <u>in Asian Regions (Excluding Japan)</u>

On July 3, 2022, Bandai Namco Holdings Inc. confirmed that it experienced an unauthorized access by third party to the internal systems of several Group companies in Asian regions (excluding Japan). After we confirmed the unauthorized access, we have taken measures such as blocking access to the servers to prevent the damage from spreading. In addition, there is a possibility that customer information related to the Toys and Hobby Business in Asian regions (excluding Japan) was included in the servers and PCs, and we are currently identifying the status about existence of leakage, scope of the damage, and investigating the cause.

We will continue to investigate the cause of this incident and will disclose the investigation results as appropriate. We will also work with external organizations to strengthen security throughout the Group and take measures to prevent recurrence.

We offer our sincerest apologies to everyone involved for any complications or concerns caused by this incident.

End of notice